



Human Engineering

CENTRE OF EXCELLENCE IN CONTINUOUS IMPROVEMENT

www.visiongss.com

Whether it's a training session, diagnostic, coaching or turnkey project that you seek, GSS can help.

The aim of our Centre of Excellence in Continuous Improvement is to coach individuals and organizations in improving their skills, business processes and operations. We offer the knowledge and tools necessary to help your company push beyond its limits regardless of the problems encountered!

GSS offers a complete range of services to coach you throughout your improvement efforts:

- Business diagnostic
- Improvement program deployment
- On-site training sessions
- Resource coaching
- Strategic planning
- Daily management systems deployment
- Improvement events moderating (5S, Kaizen, 3P, SMED, etc.)
- Modelling workshop (VSM, IDEFO, etc.)
- Best practices sharing

"The job can't be finished, only improved to please the customer."

Dr. W. Edwards Deming

Through our coaching program our clients have been able to bring about the following:

- **60% improvement** in forecasting, thereby addressing non-quality costs upwards of \$10M annually;
- **20% improvement** in distribution capacity by retaining the same personnel and reducing their operating costs within six months;
- **35% reduction** in the number of tools through the 5S workshop while mobilizing their teams and improving operations.



Our Satisfied Customers



Centre de santé et de services sociaux de Québec-Nord

